



Quality Management

Become a better manager with this ONLINE program.

Improve your process with Quality Management ONLINE

Program description: Quality management is about moving people and inventory effectively, identifying and understanding the defects in your system and process, and eliminating those defects. It's a very precise and specific process, requiring a team effort and a culture change. Study quality management, and learn how to apply the concepts and theory in any business or organization. Prepare to implement or manage quality programs and thrive as a more knowledgeable manager in any sector including manufacturing, service, non-profit, government, health care, education, and more. Improve any business or organization by applying the concepts and theory of quality management. Learn online from anywhere and add a university credential to your resume to power your career.

Skills and Competencies: Learn the basics of quality assurance from a manager's perspective in the service and manufacturing sectors. Start to explore statistical quality control techniques and how they are used.

Program Length: 2 courses, 8 weeks to 2 years

Delivery: Online

Fees: \$1,410 plus \$100 non-refundable application fee

Credentials: Earn a University of Manitoba Certificate in Quality Management.

Professional Development: CPHR Manitoba members can earn professional development hours by completing courses in this program.





“Quality is quality. Quality management tools can be applied in any industry. There is a big movement toward quality management in Canada. You can understand the concepts. We can teach you how to do it.”

- Yasser Shaker, Instructor

QUALITY MANAGEMENT CERTIFICATE PROGRAM OVERVIEW

Register for course(s) now.

Study course by course. Course fees due at time of registration.

With the Fast-Track option, you must register for both courses at the same time.

Apply to the program at any time.

Applications are open.

[Application Form](#)

Length of program

72 contact hours

Required Courses

MGMT 0190 Quality Assurance Planning (36 contact hours)

MGMT 0192 Quality Improvement: Principles and Procedures (36 contact hours)

Course information is subject to change without notice. For the latest information, check our website.

UMExtended.ca/Quality-Management